



## 2017 Strategic Plan Accomplishments

❖ Completed most of the preliminary work, including a contract with the City of Roseburg and the engagement of an architect, for the new Head Start building which will allow the project to go to bid in early 2018 with ground breaking in mid 2018.	❖ Completed a redesign of the Head Start project to bring it within new cost estimates.
❖ Received a grant from the Ford Family Foundation to work toward increasing the number of people accessing the Earned Income Tax Credit on their taxes. This led to activities that did have an impact and that will expand into this year including bringing on an AmeriCorps members to work specifically on this issue.	❖ Numerous grants were submitted and received, across all agency programs.
❖ Completed our first year of operations of the Healthy Families Program serving Douglas, Klamath and Lake Counties.	❖ Successfully transitioned leadership of the Douglas County Food Bank, WIC and the Fiscal Office (new CFO)
❖ Successfully transitioned additional AMH Housing Assistance funding from GOBI to UCAN.	❖ Received grant to expand UTRANS bus service to outlying communities once a week
❖ Successfully closed out the construction defect rehabilitation project on Liberty Pointe.	❖ Conducted a Homeless Connect event for the homeless in Josephine Counties.
❖ Held "All Staff" meeting with quality trainers and educational opportunities for employees.	❖ Conducted a successful direct appeal fundraising letters.
❖ Maintained a strong positive media presence in both counties.	❖ Underwent several successful program reviews and monitoring visits.
❖ Conducted a successful annual One Night Homeless Count in Douglas and Josephine counties.	❖ Put new buses for UTRANS into service on the road
❖ Obtained \$250,000 in funding for the development of a Sobering Center in Douglas County.	❖ Installed two new prefab 2-bedroom homes on our property in Green, replacing 2 old and unusable mobile homes.
❖ Underwent a successful agency audit without any findings or questioned costs.	❖ Continued snack pack program
❖ Developed an agency annual report	❖ Obtained funding for and purchased a new forklift for the DOCO Food Bank.
❖ Up dated our agency by-laws.	❖ Participated with the NW Medical Teams Dental Van.
❖ Successfully transitioned the operation and ownership of the Josephine County Food Bank from UCAN to the Friends of the JOCO Food Bank	❖ Supported the operation of warming centers for the homeless
❖ Had an AmeriCorps member providing energy education in partnership with a local Douglas County energy group.	❖ Continued ongoing education and training of all staff in ROMA, through on-staff ROMA Certified Trainer
❖ Held a retreat with the Board and Leadership Team	❖ Established a cooking program as part of the DOCO Food Bank activities.
❖ Received a significant increase in funding for EHA and SHAP and developed strategies for effectively utilizing that funding in our communities	❖ Initiated a pilot classroom project with the Roseburg School District and Head Start where preschool classes, from both organizations, have standardized operations and are operating side by side with the goal of having a future joint classroom.

❖ Initiated efforts with the Mercy Foundation to establish a mobile food distribution vehicle to provide food boxes and fresh food to hard to serve areas of Douglas County.	❖ Hosted NCCC AmeriCorps teams to work on UCAN properties.
❖ Held our first Empty Bowls Fundraising event that included the serving of soup donated by local restaurants and food services. This was a very successful event and was held at Phoenix School. Also conducted our first "Pouring Generosity" fundraising event in coordination with Umpqua Wine Growers Association.	❖ Purchased two new office buildings in Roseburg that will allow us to move out of rented facilities thus reducing operational costs for the agency.
❖ WIC received an increase of \$38K by increasing the caseloads served despite us being a new provider. In addition, our first review was successful and received many positive comments.	❖ Established and operationalized a new Douglas county "Perinatal Task Force" comprised of numerous agencies addressing prenatal well-being and infant mortality rates using prevention and early intervention strategies.
❖ Successfully operated the first year of our new Public Health Nurse Home Visiting services.	❖ Started work toward the possible establishment of a Transportation District in Douglas County.
❖ Elected New Board Officers and added new Board members	❖ Provided a variety of Board trainings including the attendance of Board members at national conferences
❖ Implemented a new Leadership Team and Operations Team as part of the agency administrative structure.	❖ Hired and oriented 43 new employees.
❖ And all of this is on top of all of the direct services we have provided like weatherizing homes, paying fuel bills, providing shelter, handing out supplies for homeless families, giving Head Start/Early Head Start services to over 375 families, providing transportation and public transit, providing Case Management services, giving people affordable places to	❖ live, providing volunteers to our communities and other agencies, providing food to tens of thousands of people, helping with tax assistance and Medicare assistance, and educating the community about the issues of poverty and much more.