



# 2021–2022 ANNUAL REPORT

## CORE VALUES

- Respect, Dignity, Compassion, Equity
- Accountability
- Making a Positive Difference
- Quality and Excellence
- Partnering
- Courage
- Honesty and Integrity

## OUR MISSION

Creating solutions to poverty and improving lives in our community.

## OUR VISION

Our vision is that every resident we serve has the resources and opportunities needed to reach their full social, civic, and economic potential, to be secure in their own lives and to be vital participants in their communities.

## EQUITY STATEMENT

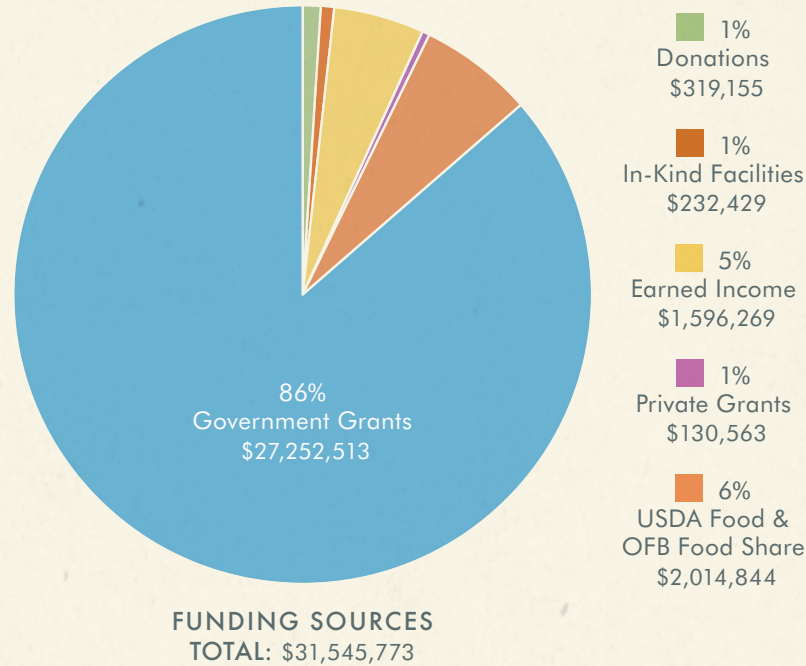
People of color, as well as historically stigmatized groups, face disparities in health, education, and economic outcomes. Because of this, we have a special obligation to promote equity based on race, ethnicity, place of birth, religion, gender, age, ability, sexual orientation, economic status, and immigrant status. We will know that we have achieved our goal of becoming an inclusive and culturally responsive Agency when our leadership, staff, volunteers, friends, and stakeholders together:

- Celebrate diversity as an asset rather than an obligation.
- Reflect our community's diversity. Foster full participation by diverse individuals in our decisions.
- Have a sense of community, safety, and mutual caring.
- Commit to promoting cultural responsiveness individually, within their organizations and within the broader community.



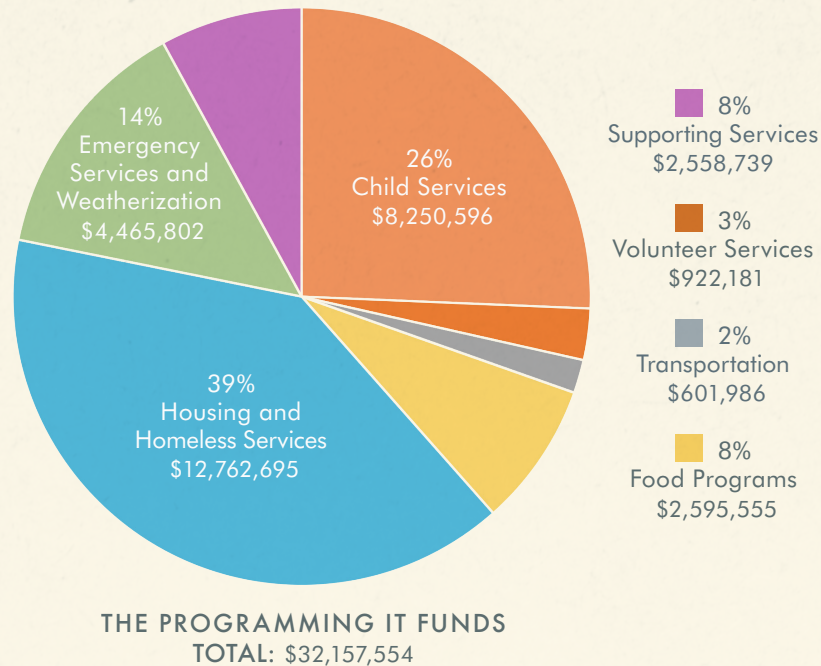
## HOW UCAN IS FUNDED

UCAN (United Community Action Network) leverages a variety of funding sources to deliver programs and services for residents with low incomes throughout Douglas and Josephine counties. This past year's budget was approximately \$35 million. Our budget has increased substantially in the past two years as we've received generous support to address the pandemic and local wildfires. Our continued growth and success has been supported by donors, local businesses, foundations and government agencies.




## COMMUNITY ENGAGEMENT

While many of UCAN's programs target low-income individuals, we also serve others living above the poverty level but struggling to make ends meet. UCAN has a staff of around 225, a cohort of National Service members, and many volunteers. We help more folks by partnering with a multitude of local organizations. UCAN staff serve on boards and coalitions, including the State Head Start Association, the Rural Oregon Continuum of Care, the Douglas County Public Health Network, the Roseburg Homeless Commission and the South Central Early Learning Council.



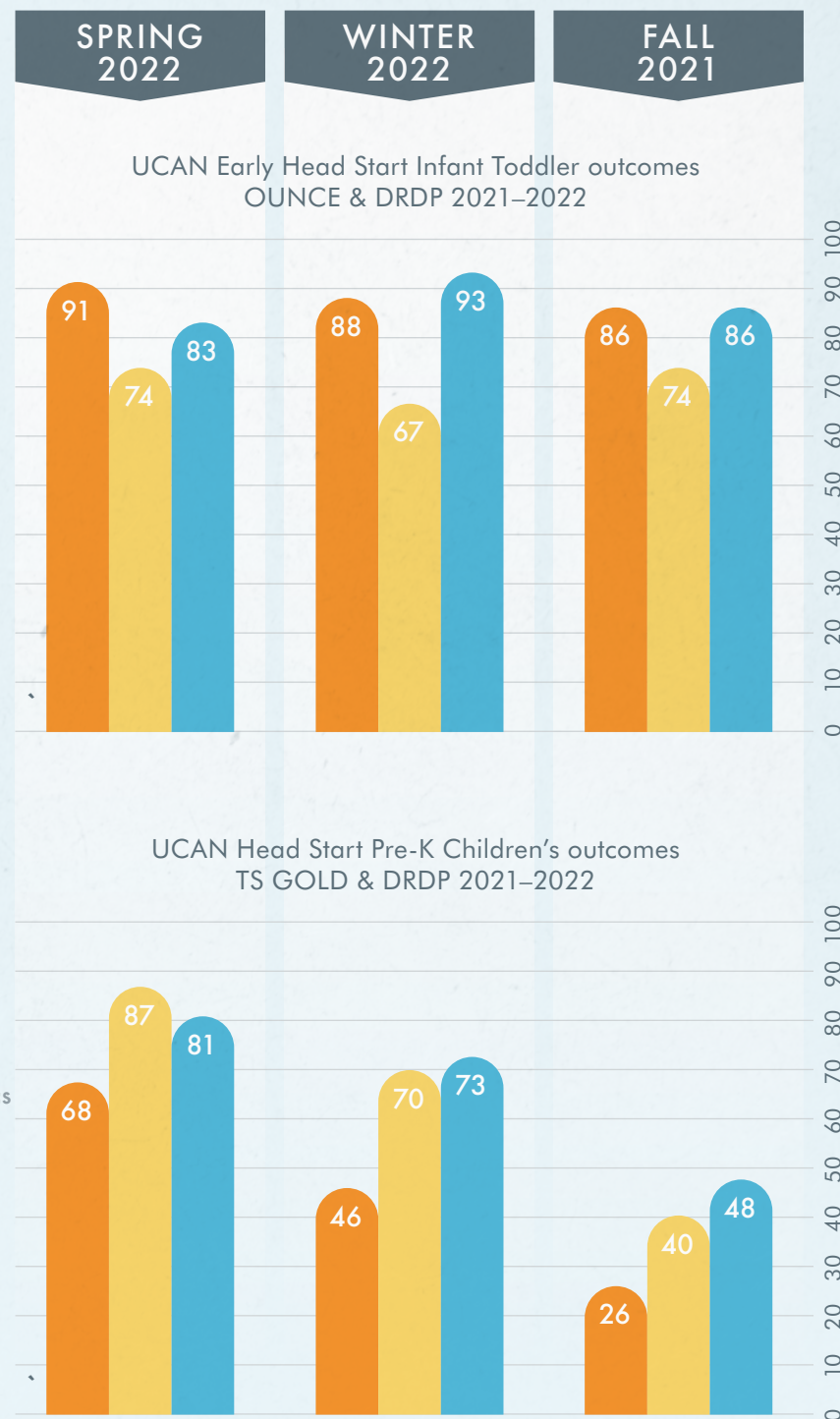
## UCAN PROGRAMS AND SERVICES

	<b>Head Start/Early Head Start</b> offers early childhood education, health, nutrition, and family support services.		<b>Housing Stabilization Services</b> offers an array of services, including rent assistance, to help people with housing from losing their housing, and people lacking housing obtain stable housing.
	<b>Healthy Families</b> provides evidence-based, voluntary home visiting program for families supporting positive parent child relationships and educational outcomes		<b>Affordable Housing</b> provides approximately 90 units of low-cost rental housing.
	<b>Healthy Start</b> assists families with young children experiencing high levels of stress.		<b>Veterans Services</b> offers supportive services to veteran families to stabilize their housing situation.
	<b>Nurse Home Visiting</b> supports families, typically with children having developmental or health concerns, so that their health needs and other needs are met.		<b>Representative Payee</b> helps seniors and those with disabilities pay their bills.
	<b>WIC</b> is for pregnant and post-partum women, infants and children through age 5, and provides nutritious foods, pregnancy and breastfeeding guidance, nutrition-focused counseling, free health screenings and connections to resources.		<b>Medicaid Non-Emergency Transport</b> provides transportation to non-emergency medical appointments for individuals enrolled in the Oregon Health Plan.
	<b>Emergency Food</b> is offered through our Feeding Umpqua Program, and provides emergency food through a network of local pantries and kitchens.		<b>SHIBA (Medicare Education and Enrollment Assistance)</b> provides free education and support for those seeking information about enrolling in Medicare.
	<b>Nutrition Programs</b> are offered by Feeding Umpqua to support healthy eating and diets.		<b>Tax Assistance</b> provides free help completing and filing personal tax forms.
	<b>Energy Assistance</b> helps local residents avoid disconnections by helping to pay utility bills, including energy, water and sewage bills.		<b>AmeriCorps</b> supports placement of AmeriCorps members to support non-profits and government agencies in Coos, Curry, Douglas, Jackson and Josephine County.
	<b>Weatherization</b> provides home repairs and equipment replacement to increase home warmth and address home health and safety concerns.		

## HEAD START / EARLY HEAD START

In the 21–22 school year UCAN Head Start used Creative Curriculum and the TS GOLD, OUNCE and Desired Results Developmental Profile (DRDP) assessment systems to prepare children for kindergarten. We work with parents to set school goals for each child based on that child’s current stage of development. We have an agency School Readiness Team that meets quarterly with school district representatives to ensure that our program aligns with school district expectations and to ensure that we work together so that Head Start children and families smoothly transition to the K–12 system. We offer joint trainings each year to kindergarten and Head Start teachers. In 2021–22 the training focused on realistic expectations for children’s social emotional development post pandemic and inclusion of children with special needs. Transitions to kindergarten were once again conducted as they were prior to the pandemic. Head Start children visited the school they are transitioning to in small groups. Families and Head Start teachers met and filled out transition forms that are sent to the elementary school with assessment progress and attendance reports for each child they are receiving whose families gave permission to share information. Head Start teachers and kindergarten teachers in 3 school districts met to discuss children. Families were encouraged to attend Kindergarten Round up/ registration activities and Head Start Family Service Educators helped families secure needed documents for the registration process. Head Start leadership members serve on School District P-3 committees as well as participate countywide in Kindergarten readiness efforts through the South Central Early Learning HUB. In May 2022 ACF conducted a Focus Area TWO (FA2) monitoring review. The report was without compliance issues.

At right are the outcomes for pre-school children in the program during the 2021–22 school year in the most relevant school readiness domains, including the percentages of children meeting or exceeding age level expectations.



## HEAD START NEED ASSESSMENT SUMMARY

UCAN's 2022 Needs Assessment has the following data related to Head Start/ Early Head Start programming:

- Douglas County's poverty rate for households with children ages 0–4 dropped significantly from previous years in 2020. This means that fewer children are income qualifying for Head Start.
- Douglas County far exceeds state and national rates of residents living at 200% and 300% of the federal poverty level. Over 2/3 of all Douglas County residents are living at or below 200% FPL and over 1/2 are at or below 300% FPL.
- The availability of childcare continues to be a serious problem countywide, with the entire county deemed to be a childcare desert. Only 19% of children ages birth to age two have any available childcare. Childcare of any kind is only available to 42% of children ages 3–5.
- Schools in Douglas County had the third lowest cohort graduation rate of any Oregon County.
- Douglas County's overall educational attainment rate remains stubbornly low, with only 16% of residents having a bachelor's degree or higher, while over 70% of residents lack any degree (including associate's).
- Most recent data indicates that the County had the 6th highest rate of abuse/neglect of Oregon's 36 counties. The rate of children in foster care was the 3rd highest of Oregon's counties. For those in foster care, the rate of children having six or more placements is second highest of Oregon's counties.
- In 2020, the Oregon Health Authority surveyed children in 6th, 8th and 11th grade for Adverse Childhood Experiences (ACEs). With three grades surveyed, and seven factors examined, a total of 21 data points were collected related to ACEs. In all but two of these data points, Douglas students experienced a particular factor at rates above state averages.
- About 1 in 5 six graders are obese and over 1 in 4 11th graders are obese, far in excess of statewide averages. Over 10% of 8th and 11th graders report not eating enough. In addition, the percentage of such children on free/reduced lunches is almost 50%, well above the state average of about 33%.

With record inflation, it is likely that more and more families will need Head Start services. As stated earlier, childcare is becoming even less affordable. At the same time, the Federal Reserve is aggressively raising interest rates to reduce inflation. Interest rates are likely to rise near term. As a result, unemployment will likely rise and the economy will grow more slowly.

## 2021 HEAD START FINANCIALS

Statement of Revenues and Expenditures From 7/1/2020 Through 6/30/2021

(In Whole Numbers)

	<u>YTD Actual</u>	<u>Budget</u>
<b>REVENUES</b>		
Public Support	502	401
Grants - Government		
HHS-Head Start	3,334,404	2,972,272
ODE-HS Oregon Pre-K	3,685,842	3,392,094
ODE-USDA/CACFP	128,921	186,596
Total Grants – Government	<u>7,149,168</u>	<u>6,550,962</u>
<b>TOTAL REVENUES</b>	<b><u>7,149,669</u></b>	<b><u>6,551,363</u></b>
<b>EXPENDITURES</b>		
Personnel Expenses	5,368,214	5,579,741
Professional Services	24,561	14,413
Training, Travel, Gas, Oil	81,025	103,555
Occupancy Costs	336,867	176,919
Insurance	49,290	53,261
Depreciation and Amortization	35,186	72,909
Supplies, Printing, Dues, Advertising	622,519	398,179
Equip & Furn Maint and Purch	285,372	47,413
Supportive Service Costs	107,797	8,730
Food Purchases/Distribution	169,284	110,116
Sub-Contracted Services	8,084	18,539
Property Development Projects	109,077	0
Miscellaneous	2,632	12,113
Volunteer Expenses	0	1,159
<b>TOTAL EXPENDITURES</b>	<b><u>7,199,909</u></b>	<b><u>6,597,047</u></b>
<b>CHANGES IN NET ASSETS</b>	<b>(50,240)</b>	<b>(45,684)</b>
<b>BEGINNING NET ASSETS</b>	<b>(291,972)</b>	<b>29,794</b>
<b>TOTAL BEGINNING NET ASSETS</b>	<b>(291,972)</b>	<b>29,794</b>
<b>ENDING NET ASSETS</b>	<b>(311,925)</b>	<b>(15,890)</b>

## DIRECTOR'S MESSAGE

UCAN's mission "Creating solutions to poverty, improving lives in our community" guides our Board, Leadership and staff in all that we do. We provide services addressing local residents most basic needs. At the same time, we provide education, coaching, mentorship and case management to help folks improve their lives so they no longer need our services.

We were once again challenged by the pandemic this past year. Like many of you, we already had adapted, not only offering services in new ways, but doing so at record levels. Our funding partners, including donors, businesses, foundations and agencies provided outstanding support so we could best meet growing needs. With additional resources, we were able to launch a new rental assistance program. We were able to not only increase energy assistance, but to offer assistance so that residents could now pay their water and sewer bills.

To meet urgent needs of a growing homeless population, we were able to stand up a warming center the last week of 2021, when temperatures dropped below 30 degrees Fahrenheit in Roseburg. We also began working with the City of Roseburg on plans to operate a shelter/day center to help those lacking homes work toward obtaining permanent housing solutions, with plans to eventually provide 40 or so beds in the downtown. In Grants Pass, we supported the work of a partner agency so that they could provide additional shelter and a warming center for homeless individuals in Josephine County.

While it has been a tough year for many, we are optimistic that local communities will continue to recover, and residents will enjoy better days ahead. To all of you who helped us meet the needs of those we serve, we are grateful for your support. We look forward to working together to continue "Caring for Our Communities" for years to come.



Sincerely,  
**Shaun Pritchard**  
UCAN Executive Director

## MANAGEMENT TEAM

**SHAUN PRITCHARD**  
Executive Director

**JORDAN JUNGWIRTH**  
Director of Housing and Supportive Services

**ANDREA JOHNSON**  
Human Resources Director

**HOWARD KOPP**  
Grant, Contract and Project Specialist

**MAUREEN SHORT**  
Child Services Director

**RACHEL ANGLIN**  
Chief Financial Officer

**ALBERT BARRAGAN**  
IT Director

## UCAN BOARD OF DIRECTORS

Appointed/Elected Officials

**STEVE LOOSLEY – VICE CHAIR**  
UCC Board Member

**DESIGNEE RACHEL POKRANDT**  
UCC President

**LILY MORGAN**  
Josephine County Commissioner

**TOM KRESS – TREASURER**  
Douglas County Commissioner

Community Representatives

**MIKE DURBIN – CHAIR**

**TERAH WHEELER-HENRICH**

Low-Income Representatives

**SHARON BROWN**

**PATRICIA ATTAWAY**

**BRIANNA RAHMLow – SECRETARY**  
Head Start Policy Council Representative

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Mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;

Fax: (202) 690-7442; or  
Email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

This institution is an equal opportunity provider.

## MEETING NUTRITIONAL NEEDS

### FOOD ON THE TABLE

In 2021, Feeding Umpqua, UCAN's Douglas County regional food bank, distributed **1,500,000 pounds** of emergency food to a network of 17 pantries, 7 community kitchens/shelters and 7 additional partners. Our partners in turn made this food available in 26 locations throughout Douglas County. Local residents received **105,753 congregate meals** and **22,230 food boxes** prepared with food from Feeding Umpqua.

Feeding Umpqua offered emergency food directly to residents of 5 remote Douglas County communities: Days Creek, Tiller, Camas Valley, Elkton and Diamond Lake.

### HEALTHY EATING

Our Women, Infant and Children (WIC) program helped meet the nutritional needs of an average of **3,000 households a month** in Douglas County, serving a total of 3,327 unduplicated households. These households received free WIC foods. They also received:

- Nutrition education,
- Breastfeeding education and support,
- Health screenings and dental checkups
- Basic hygiene and safety items

Feeding Umpqua also provided nutrition related programming to **521 individuals**.



**1,500,000**

Pounds of food distributed



**22,230**

Food boxes



**3,000**

Households per month



**521**

Provided nutrition programming



**105,753**

Congregate meals



**26**

Locations

## TRANSPORTATION

### IMPROVING HEALTH

UCAN's Non-Emergency Transportation department provided **15,701 rides** to Medicaid patients so they could attend healthcare appointments. When needed, we also took patients' caregivers along on the rides. Our Housing Stabilization Services department offered support services to **576 individuals** quarantining due to COVID. These services ranged from arranging for food deliveries to addressing housing needs. This support allowed those served to successfully maintain isolation during the pandemic.



**15,701**

Rides



**576**

Support for quarantined

## HOUSING

### A PLACE TO CALL HOME

Our Housing Stabilization Service Department met Josephine and Douglas County residents' housing needs:

- **1,662 households** received COVID emergency rental assistance,
- **216 households** received shelter
- **566 households** secured housing
- **5,152 individuals** avoided eviction
- **1,356 households** received eviction counseling
- **1,536 households** received tenants' rights education
- **84 households** received tenant/landlord mediation

We also housed **276 individuals** in our own transitional and permanent affordable housing units.



**566**

Households secured housing



**5,152**

Avoided eviction



**3,410**

Household utility bills paid



**23**

Homes warmer

### STAYING WARM

UCAN's Energy Assistance staff met the needs of a record number of households last year. **3,410 households** had their utility bills paid, including 1,790 who had past due bills remedied. UCAN's Weatherization program made repairs and took other measures to keep **23 homes** warmer, healthier and safer. UCAN also provided energy education to **403 households** so that they will be better able to keep their houses warm moving forward. We also helped operate emergency warming shelters in Grants Pass and Roseburg in December.

## HELPING KIDS SUCCEED

### DEVELOPING YOUNG CHILDREN'S SKILLS

UCAN's Head Start program served a total of **511 children** in 2021. Infants, toddlers and children ages 3-4 not only took part in activities carefully designed to prepare them to succeed in kindergarten, they:

- Received healthy breakfasts, lunches and snacks,
- Had their vision and hearing screened,
- Were screened to see if they have special needs, and referred to services if they did,

At the same time, Head Start family service staff helped parents to better support their children's education.



**511**

Children served

### SUPPORTING YOUNG FAMILIES

UCAN has two home-visiting programs, Healthy Families and Nurse Home Visiting. Nurse Home Visiting operates in Douglas County, while Healthy Families serves Lake, Klamath and Douglas County. These two programs, which offer resources, education, support and much more primarily to families with young children, offered **2,286 visits** to families in 2021. Because of COVID, staff offered most visits virtually.



**2,286**

Visits to families



# STATEMENTS OF FINANCIAL POSITION

June 30, 2021 and 2020

	2021	2020
<b>ASSETS</b>		
Current assets		
Cash and cash equivalents	\$ 194,942	\$ 1,393,399
Restricted cash - capital projects	117,390	156,500
Contracts/grants receivable	3,879,463	2,733,481
Prepaid expenses and other assets	76,853	48,592
Inventory	324,232	392,593
<b>TOTAL CURRENT ASSETS</b>	<b>4,592,880</b>	<b>4,724,565</b>
Non-current assets		
USDA reserve cash	52,394	52,394
Property and equipment		
Land	2,436,769	2,436,769
Buildings and building improvements	17,868,495	17,620,962
Leasehold improvements	91,020	60,169
Furniture, fixtures and equipment	1,228,347	1,209,948
Vehicles	1,225,610	1,059,024
Construction in process	151,535	-
<b>TOTAL PROPERTY AND EQUIPMENT</b>	<b>23,001,776</b>	<b>22,386,872</b>
Less: accumulated depreciation	(7,908,498)	(7,245,917)
<b>TOTAL PROPERTY AND EQUIPMENT (NET)</b>	<b>15,093,278</b>	<b>15,140,955</b>
<b>TOTAL NON-CURRENT ASSETS</b>	<b>15,145,672</b>	<b>15,193,349</b>
Other assets		
Beneficial interest in assets held by Community Foundation	17,665	12,898
<b>TOTAL ASSETS</b>	<b>\$ 19,756,217</b>	<b>\$ 19,930,812</b>
<b>LIABILITIES AND NET ASSETS</b>		
Current liabilities		
Accounts payable	\$ 788,391	\$ 505,929
Accrued payroll and payroll taxes	876,820	809,175
Accrued employee paid time off	275,461	222,043
Unearned revenues	35,274	-
Refundable deposits	44,611	44,911
Accrued interest payable	40,681	20,013
Current portion of long-term notes payable	1,798,591	805,468
<b>TOTAL CURRENT LIABILITIES</b>	<b>3,859,829</b>	<b>2,407,539</b>
Long-term liabilities		
Notes payable - long term (net of current portion)	1,123,578	2,143,449
<b>TOTAL LIABILITIES</b>	<b>4,983,407</b>	<b>4,550,988</b>
Net assets		
Without donor restrictions	12,652,165	13,398,456
With donor restrictions	2,120,645	1,981,368
<b>TOTAL NET ASSETS</b>	<b>14,772,810</b>	<b>15,379,824</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>\$ 19,756,217</b>	<b>\$ 19,930,812</b>

# STATEMENT OF ACTIVITIES

Year Ended June 30, 2021

	Without Donor Restrictions	With Donor Restrictions	Total
<b>REVENUES AND SUPPORT</b>			
Government agencies	\$ -	\$27,252,513	\$27,252,513
Contributions	-	319,155	319,155
Private agencies	-	130,563	130,563
USDA food	-	828,592	828,592
In-kind services and facilities use	-	232,429	232,429
Other donated food commodities	-	1,186,252	1,186,252
Program earned revenues	1,521,702	-	1,521,702
Commodities and food sales	63,181	-	63,181
Miscellaneous	11,386	-	11,386
<b>TOTAL REVENUE AND SUPPORT</b>	<b>1,596,269</b>	<b>29,949,504</b>	<b>31,545,773</b>
Net assets released from restriction			
Satisfaction of program purpose restrictions	29,814,994	(29,814,994)	-
<b>Total release from restriction</b>	<b>29,814,994</b>	<b>(29,814,994)</b>	<b>-</b>
<b>TOTAL</b>	<b>31,411,263</b>	<b>134,510</b>	<b>31,545,773</b>
<b>EXPENSES</b>			
Program services			
Child services	8,250,596	-	8,250,596
Transportation	601,986	-	601,986
Food programs	2,595,555	-	2,595,555
Energy services	3,544,393	-	3,544,393
Weatherization	921,409	-	921,409
Case management	11,851,092	-	11,851,092
Property management	911,603	-	911,603
Volunteer services	922,181	-	922,181
<b>TOTAL PROGRAM EXPENSES</b>	<b>29,598,815</b>	<b>-</b>	<b>29,598,815</b>
Supporting services			
Management and general	2,558,739	-	2,558,739
<b>Total supporting services</b>	<b>2,558,739</b>	<b>-</b>	<b>2,558,739</b>
<b>TOTAL EXPENSES</b>	<b>32,157,554</b>	<b>-</b>	<b>32,157,554</b>
Operating income (loss)	(746,291)	134,510	(611,781)
Non-operating income (loss)			
Change in value of assets held by Community Foundation	-	4,767	4,767
<b>TOTAL NON-OPERATING INCOME (LOSS)</b>	<b>-</b>	<b>4,767</b>	<b>4,767</b>
<b>CHANGE IN NET ASSETS</b>	<b>(746,291)</b>	<b>139,277</b>	<b>(607,014)</b>
<b>NET ASSETS AT BEGINNING OF YEAR</b>	<b>13,398,456</b>	<b>1,981,368</b>	<b>15,379,824</b>
<b>NET ASSETS AT END OF YEAR</b>	<b>\$ 12,652,165</b>	<b>\$ 2,120,645</b>	<b>\$ 14,772,810</b>

**CARING FOR OUR COMMUNITIES**



## HEADQUARTERS

Douglas County Office  
280 Kenneth Ford Drive  
Roseburg, OR 97470  
www.ucancap.org | 541-672-3421

Josephine County Office  
900 SE 8th Street  
Grants Pass, OR 97526