

2024 ANNUAL REPORT

United Community Action Network







A LETTER FROM OUR CEO

For 56 years, our organization has carried forward a vision born around a kitchen table, a vision of dignity, fairness, and opportunity for every neighbor. In 1969, a small group of mothers living on welfare in Douglas County united to form the Parents Action Council. Guided by the belief that "those in need must lead", they organized for better opportunities for families living in poverty. In 1981, the Council became Douglas County's official Community Action Agency, and later expanded into Josephine County to become the United Community Action Network, UCAN.

During the 2024 fiscal year, UCAN's vision came alive in powerful ways. 649 families received rental assistance to remain housed. Our Healthy Families staff made 1,775 home visits across three counties, giving children a strong and healthy start in life. More than 4,200 women, infants, and children were supported by WIC's nutritional services, and our Food Bank moved millions of pounds of food to pantries, kitchens, and supplemental food sites across Douglas County. AmeriCorps members connected with over 4,200 youth, opening doors to education and opportunity.

Each number in this report reflects more than a service delivered. It represents care, compassion, and dignity extended to a neighbor in Southern Oregon. UCAN is here not only to provide resources, but to walk alongside families. Behind every meal shared, every utility bill paid, every Head Start class, and every neighbor connected to shelter is a story of resilience and a reminder of what we can achieve together.

Federal and state funds may lay the foundation for providing these services, but it is local support that brings this vision to life. Grants can purchase food, but volunteers make sure it reaches pantries, schools, and families. Funding can help cover rent, but it is donated pajamas that give a child warmth and comfort at night. Every gift of time, resources, or care makes a tangible difference for our neighbors.

Because of community members like you, families are finding stability, children are growing stronger, and hope is taking root across Douglas and Josephine Counties. Thank you for believing in this vision and for walking alongside UCAN as we continue working toward a community where dignity and opportunity belong to all of us.

Take good care,

Jordan Jungwirth
Chief Executive Officer

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BOARD OF DIRECTORS

July 1, 2023 - June 30, 2024

UCAN is guided by a committed Board of Directors whose leadership and perspectives strengthen our mission. Following a tripartite structure, the Board brings together elected officials, community members with lived experience as low-income representatives, and community leaders. Their dedication ensures UCAN remains rooted in the voices of the community we serve.

Steve Loosley, Board Chair

Appointed/Elected Official - Douglas County

Tom Kress, Board Vice Chair

Appointed/Elected Official - Douglas County

Sara Bristol, Board Secretary

Appointed/Elected Official - Josephine County

Rebekah Anglin-Martin

Low Income Representative - Josephine County

Patricia Attaway

Low-Income Representative - Douglas County

Terah Wheeler-Henrich

Community Representative - Josephine County

Josh Balloch

Community Representative - Josephine County

Paul Meyer

Community Representative - Douglas County





OUR MISSION

Creating solutions to poverty, improving lives in our community.

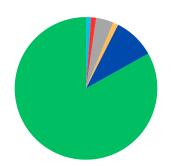
CORE VALUES

Our work is guided by values that reflect both who we are and the kind of community we are striving to build. These principles shape how we serve, how we partner, and how we lead.

Respect, Dignity, Compassion, and Equity
Accountability
Making a Positive Difference
Quality and Excellence
Partnering
Courage
Honesty and Integrity

FY24 FUNDING

UCAN leverages a variety of funding sources to deliver programs and services for residents with low incomes throughout Douglas and Josephine counties. Our FY24 budget was approximately \$30 million. Revenues for this fiscal year were around \$5M lower than the previous year as we have seen a reduction in funds that were specific to addressing the pandemic emergency. With less government funding, contributions from donors, local businesses and foundations are more important than ever in providing flexible resources we need to meet ongoing community needs.



Donations	\$ 345,211	1.1%
In-Kind Facilities	\$ 348,898	1.2%
Earned Income	\$ 1,198,316	4%
Private Grants	\$ 365,025	1.2%
USDA Food & OFB Food Share	\$ 2,860,376	9.4%
Government Grants	\$ 25,163,809	83.1%
	•	

TOTAL \$30,281,635

FY24 SPENDING

While many of UCAN's programs target low income individuals, we also serve others living above the poverty level but struggling to make ends meet. In FY24 UCAN's 240 or so employees, a cohort of AmeriCorps members, and numerous volunteers came together to meet local needs. Almost 1/3 of our revenues in FY24 helped local residents stay housed and find housing. Our next largest percentage of expenditures supported families with young children. We also had an increase of \$835,706 in expenses needed to address hunger among local families, as households have struggled to pay higher food prices.

Child Services	\$9,674,509	26.5%	
Transportation	\$251,856	0.8%	
Food Programs	\$4,063,100	13.1%	
Emergency Services & Weatherization	\$5,051,579	16.3%	
Housing & Homeless Services	\$8,232,117	31.1%	
Volunteer Services	\$746,847	2.4%	
Supportive Services	\$3,046,395	9.8%	

TOTAL \$31,066,403

UNITED COMMUNITY ACTION NETWORK STATEMENTS OF FINANCIAL POSITION JUNE 30, 2024 AND 2023

ASSETS

AGGETO	_	2024	_	2023
Current assets: Cash and cash equivalents Restricted cash - capital projects	\$	1,479,889	\$	223,803 421,280
Contracts and grants receivable		2,820,521		4,072,128
Prepaid expenses and other assets		112,357		37,132
Inventory	_	335,747	_	281,926
Total current assets	_	4,748,514		5,036,269
Non-current assets:				
Property and equipment, net		17,048,329		16,943,684
Right of use assets - operating leases		1,731,000		1,403,584
Beneficial interest in assets held by the Oregon Community Foundation		10 400		17 655
,	_	19,490	_	17,655
Total non-current assets	_	18,798,819	_	18,364,923
TOTAL ASSETS	\$	23,547,333	\$	23,401,192
LIABILITIES AND NET ASSETS				
Current liabilities:				
Accounts payable	\$	596,024	\$	996,352
Accrued payroll and payroll taxes		867,078		1,017,093
Accrued employee paid time off		264,098		287,743
Deferred revenues		1,216,519		321,718
Refundable deposits Accrued interest payable		41,411 7,772		39,185 6.667
Current maturities - notes payable		109,008		99,215
Current maturities - operating lease liabilities		554,016		404,707
Total current liabilities		3,655,926		3,172,680
Long-term liabilities:				
Notes payable - net of current portion		3,947,760		3,800,627
Operating lease liabilities - net of current portion	_	1,191,944	_	988,974
Total long-term liabilities	_	5,139,704	_	4,789,601
TOTAL LIABILITIES	_	8,795,630	_	7,962,281
Net assets:				
Without donor restrictions		12,773,330		13,305,863
With donor restrictions	_	1,978,373	_	2,133,048
TOTAL NET ASSETS	_	14,751,703	_	15,438,911
TOTAL LIABILITIES AND NET ASSETS	\$	23,547,333	\$	23,401,192

FY24Statement of Functional Expenses

UNITED COMMUNITY ACTION NETWORK STATEMENT OF FUNCTIONAL EXPENSES YEAR ENDED JUNE 30, 2024

								Program Services	Servic	615								Services		
								Utility			Hou	Housing and Stabilization	_	Property		Volunteer	Ma	Management		
Expenses	5	Child Services	Tra	Transportation	Foo	Food Programs	A	Assistance	Wea	Weatherization	S	Services	M	Management		Services	a	and General		Total
Personnel salaries	S	5,664,543	69	59,181	69	306,973	69	439,885	S	262,281	69	1,985,716	69	163,157	S	206,568	S	1,545,284	50	10,633,568
Payroll taxes and benefits		2,114,810		20,305		104,888		176,962		95,472		715,966		57,528		87,908		458,445		3,832,284
Professional services		33,322		214		2,605		20,775		867		190,331		14,145		16,182		235,915		514,356
Training and travel		66.081		140		658		15,479		51,674		39,319		3,653		7,100		17,821		201,925
Vehicle operating expenses		210,155		142		15,400		15,311		12,052		70,791		3,562		2,052		36,184		365,649
Rental expense and building repairs		154,594		5,511		29,594		69,377		2,549		162,578		66,048		49,185		12,052		551,488
Insurance		109,079		93		15,542		7,247		4,414		15,928		35,397		434		36,728		224,862
Office expenses and supplies		240,515		1,264		7,624		56,458		27,438		94,199		4,450		16,164		159,673		607,785
Equipment and repairs		157,178		101		173,536		785		1,203		9,779		5,122		2,105		1,743		351,552
Interest and property taxes		3,494		•		16		1		•		1,214		17,139		22		206,236		228,121
Rent and utility assistance		1,564		•		•		2,918,924		961		3,910,938		•		•		26		6,832,413
Food assistance		311,405		•		112,323		•		•		2,590		•		•		•		426,318
Support service supplies		175,856		13		8,418		67,211		100,971		80,406		•		169		4,141		437,185
Volunteer support		•		161,081		•		•		٠		•		•		153,146		•		314,227
Sub-contracting expenses		21,652		•		•		•		691,879		198,717		•		•		3,677		915,925
Miscellaneous expenses		15,926		3,811		457,173		٠		762		9,163		4,011		2,442		129,771		623,059
In-kind expenses		145,528		•		2,809,362		•		•		•		,		203,370		•		3,158,260
Depreciation		248,807		1		18,988		1		10,642		31,728		338,542				198,719		847,426
Total expenses	4	\$ 9674.509	•	251 856	4	4 063 100	41	\$ 4.063.100 \$ 3.788.414 \$ 1.283.165	v		6	\$ 7.519.363	v	712 754		\$ 746 847	v	\$ 3.046.395		\$ 31 066 403

PROGRAMS & SERVICES



EVICTION PREVENTION

DOUGLAS & JOSEPHINE COUNTY

provides support and resources to individuals and families at risk of losing their housing, helping them maintain stable living situations.



STREET OUTREACH

DOUGLAS & JOSEPHINE COUNTY

connects with individuals experiencing homelessness, offering immediate assistance, resources, and referrals to help them access shelter, services, and long-term housing solutions.



RAPID REHOUSING

DOUGLAS & JOSEPHINE COUNTY

quickly connects homeless individuals and families to permanent housing with temporary financial help and support services.



VETERAN SERVICES

DOUGLAS & JOSEPHINE COUNTY

supports unhoused and unstably housed Veterans with case management and financial assistance to secure and maintain housing.



UTILITY ASSISTANCE

DOUGLAS & JOSEPHINE COUNTY

helps qualified households keep their utilities on utilities on by paying a portion of their utility costs.



WEATHERIZATION

DOUGLAS & JOSEPHINE COUNTY

lowers household's energy costs by employing various measures, such as adding insulation.



SHELTER SERVICES

DOUGLAS COUNTY

provides safe, shelter for individuals and families experiencing homelessness



WARMING CENTERS

DOUGLAS COUNTY

provides safe, emergency shelter for individuals and families during very cold nights.



AFFORDABLE HOUSING

DOUGLAS COUNTY

offers low-cost, stable rental options for individuals and families with limited incomes.

PROGRAMS SERVICES CONT.



HEAD START/EARLY HEAD START

DOUGLAS COUNTY

offers comprehensive child development and family services to pregnant women, infants, toddlers, and pre-K children promoting their physical, social, and emotional development.



PRESCHOOL PROMISE

DOUGLAS COUNTY

offers early childhood education and family engagement



HEALTHY FAMILIES

DOUGLAS, KLAMATH, & LAKE COUNTY

provides free, voluntary home visits that offer parents of newborns education, resources, and guidance on child development, with services available for up to three years.



HEALTHY START

DOUGLAS COUNTY

supports families with young children who are facing high levels of stress.



NURSE HOME VISITING

DOUGLAS COUNTY

helps families, especially those with children facing developmental or health concerns, ensuring their children's health and other needs are met.



WIC

DOUGLAS COUNTY

serves pregnant and postpartum women, infants, and children up to age 5, offering nutritious foods, pregnancy and breastfeeding support, nutrition-focused counseling, free health screenings, and connections to community resources.



FOOD BANK

DOUGLAS COUNTY

collects and distributes emergency food throughout Douglas County to local pantries and meal sites, as well as provides food directly to remote communities via a mobile pantry.



MONEY MANAGEMENT

DOUGLAS COUNTY

provides a representative payee service to manage an individual's finances to ensure basic needs are met, bills are paid on time, while providing protection against financial abuse.



AMERICORPS

DOUGLAS, JOSEPHINE, CURRY, COOS, & JACKSON COUNTY

partners with schools, government agencies, nonprofits, and faith-based organizations to provide community service opportunities and address local needs.

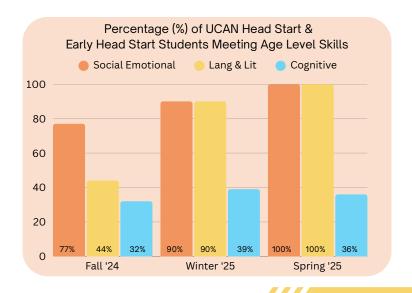
EARLY LEARNING

Head Start, Early Head Start, & Preschool Promise

In the 2024–25 school year, UCAN's Head Start, Early Head Start, and Preschool Promise programs continued to use the Creative Curriculum and Desired Results Developmental Profile (DRDP) assessment system to prepare children for preschool or kindergarten. Parents partnered with teachers to set individualized goals based on each child's developmental stage. UCAN's School Readiness Team met quarterly with school district representatives to ensure program alignment with district expectations and to support smooth transitions for children and families entering the K–12 system.

Kindergarten transitions included small group visits to elementary schools, with families and teachers completing transition forms that included assessment progress and attendance reports, which were shared with schools when families granted permission. Head Start and kindergarten teachers from three school districts met for collaborative discussions. Families were encouraged to attend Kindergarten Round Up and registration events, with Family Service Educators assisting in securing the necessary documents. Head Start leadership also participated in countywide kindergarten readiness efforts through the South Central Early Learning Hub.

Children moving from Early Head Start to Head Start classrooms visited their new teachers and classrooms, while staff met with families to ensure a supportive transition. The accompanying chart shows the outcomes for children in the program during the 2024–25 school year, reflecting increased percentages of children meeting key developmental domains throughout the year.



Early Learning

Summary of 2025 Head Start Needs Assessment

UCAN's 2025 Head Start Needs Assessment reveals growing challenges for children and families in Douglas County.

- Poverty and Food Insecurity: Child poverty has risen, especially among children under five, and remains above state and national averages. Food insecurity increased to 24.7%—impacting more than 5,000 children—and two-thirds of local students now qualify for free or reduced lunch. These conditions place children at higher risk of health issues and learning delays.
- Child Welfare: The county continues to report some of Oregon's highest rates of abuse and neglect. While foster care placements declined slightly, children remain in care longer than average, reflecting ongoing instability.
- Childcare and Early Education: Regulated childcare access improved modestly but serves only 10% of children under five. Preschool enrollment remains stagnant, leaving many families without early learning opportunities.
- Homelessness: Point-in-Time counts captured only two homeless children under age five, but school reports identified more than 500 homeless students overall—highlighting significant undercounting and widespread housing instability.
- Health and Wellbeing: Infant mortality improved, yet low-birth-weight births increased to 7.4%. Access to healthcare has expanded but shortages remain, particularly in dental and mental health services for children. Rising rates of poor adult health also affect families countywide.
- Community Conditions: Poverty, unemployment, and eviction rates all increased, and over 40% of residents live in food deserts, limiting access to healthy food.

UCAN's Head Start program served 433 children across 16 classes in 2024–25, while Early Head Start served 119 children and 5 pregnant women in 80 slots through center- and home-based options. Enrollment declined compared to the previous year due to capacity losses in high-need areas like Winchester, though some slots were added in South County. Families enrolled are more racially and ethnically diverse than the county overall, with 17.6% identifying as Hispanic/Latino. UCAN aims to rebuild capacity in underserved areas to meet the growing need.

Early Learning

Statement of Revenue & Expenditures

United Community Action Network

Statement of Revenues and Expenditures - Annual Report - Head Start From 7/1/2024 Through 6/30/2025 (In Whole Numbers)

	YTD Actual	Budget
REVENUES & SUPPORT		
Public Support	3,522	0
Grants - Government	8,483,463	3,151,217
Grants - Private Foundations	90,302	0
Total REVENUES & SUPPORT	8,577,287	3,151,217
EXPENDITURES		
Personnel Expenses	6,877,595	2,693,606
Professional Services	40,423	29,140
Training, Travel & Auto Expenses	270,861	55,022
Occupancy Expenses	299,513	104,871
Insurance	84,420	34,605
Depreciation & Amortization	170,644	56,328
Program & Operating Supplies	329,165	134,872
Equipment	96,444	8,877
Repairs & Maintenance	56,640	31,470
Food Purchases	298,580	2,368
Miscellaneous Expenses	42	56
Total EXPENDITURES	8,524,325	3,151,216
CHANGE NET ASSETS	52,962	1
BEGINNING NET ASSETS		
	11,721	0
Total BEGINNING NET ASSETS	11,721	0
ENDING NET ASSETS	64,683	1



Helping Families Grow Healthy Together

UCAN WIC of Douglas County

In 2024, UCAN's Women, Infants, and Children (WIC) program supported more than 4,200 women, infants, and young children in Douglas County. Families received health and growth screenings, personalized nutrition education, and connections to community resources, along with access to healthy foods to support strong beginnings

WIC also helped strengthen our local economy. Through the Farm Direct Nutrition Program, families purchased fresh fruits and vegetables from 33 local farmers, generating over \$30,000 in sales. WIC benefits also supported nearby grocery stores, with close to \$2.4 million in healthy food purchased locally.

UCAN WIC is proud to be part of building healthy futures here in Douglas County, supporting families, children, and communities every day.

Caring for Families Where They Are

Nurse Home Visiting across Douglas County

In FY24, UCAN's Nurse Home Visiting (NHV) program provided personalized, in-home support to families across Douglas County. Skilled public health nurses partnered with caregivers to promote healthy pregnancies, support child development, and connect families with the resources they need.

Over the year, NHV nurses made a total of 819 home visits, including:

- 122 prenatal and caregiver visits, ensuring parents had the tools and confidence to welcome their child.
- 269 Babies First visits, offering developmental screening and health guidance during a child's early years.
- 428 CaCoon visits, helping children and youth with special health needs access coordinated care and support.

UCAN's Nurse Home Visiting program meets families where they are, providing care, knowledge, and connection right at their doorstep.





Supporting Young Families

Healthy Families in 2024

In FY24, UCAN's Healthy Families program provided essential home visitation services to support families across Douglas, Klamath, and Lake Counties. In total, 1,775 home visits were conducted, supporting 134 children. The data for each county is as follows:



- Douglas County: 861 home visits, supporting 67 children.
- Klamath County: 950 home visits, supporting 54 children.
- Lake County: 244 home visits, supporting 13 children.

These services strengthen families by offering support, education, and resources to ensure children have a healthy start in life across all three counties.







Food on the Table The impact of the UCAN Food Bank

UCAN's Food Bank collects, stores, and distributes emergency food for a network of local member agencies serving low-income residents in 38 locations throughout Douglas County. In the 2024, we distributed 1,944,341 pounds of food to our local network.

UCAN's network of 15 food pantries provided 50,672 emergency food boxes, and our network's 5 community kitchens and shelters served 75,746 meals. UCAN also directly distributed through our Mobile Outpost 141,100 pounds of food and 1,995 meal boxes to residents in 6 remote communities: Camas Valley, Days Creek, Diamond Lake, Elkton, and two migrant farm worker locations.

UCAN's work delivers hope to our neighbors facing the daily challenge of hunger. Through community support and continued dedication, we strive to ensure that no family in our region goes without food.





Our Food Distribution



KITCHENS &







50,672

UCAN's Outpost Mobile Pantry









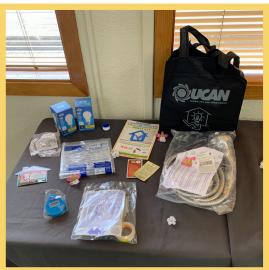




Money Management

Protecting Stability and Independence

Our Money Management staff provided Representative Payee and Bill Pay services to 91 unduplicated individuals, serving an average case load of 80 clients each month. We assisted with moves into new care facilities, secured housing for an unhoused client, and helped all Medicaid clients maintain benefits through financial verifications and documentation.







Energy Services

Helping Households Stay Warm and Energy-Efficient

In 2024, UCAN supported 3,628 individuals with their utility bills, of which 1,649 individuals were at risk of utility disconnection and 917 were first time recipients. In addition, 37 homes received weatherization services and a total of 90 individuals benefited from these measures. 37 energy kits were provided and an additional 150 individuals received energy education outreach, helping them to lower their energy bills even further.





Housing Stabilization

Keeping our community housed

In FY24, UCAN's Housing Stabilization Department supported veterans, families and individuals across Douglas & Josephine Counties:

- Rental Assistance: 649 families (2,158 individuals) received help with rent.
- Deposit Assistance: 142 families (592 individuals) secured housing with deposit support.
- Utility Assistance: 193 utility bills were paid to maintain essential services.
- Shelter Placement: 317 individuals were placed in shelters, hotels, motels, or warming centers.
- Street Outreach: 336 individuals were served with outreach services.
- Rental Application Fees: 56 Households were assisted with application fee assistance to secure housing.
- Case Management: 356 individuals received ongoing case management.
- Other Services: 561 individuals were assisted with assorted items to secure and retain their housing such as bus passes or pet assistance.



Affordable Housing

A Pathway to Stability

UCAN owns and manages affordable housing across Douglas County, giving low-income families a safe and stable place to call home. In FY24, UCAN provided housing to 87 households that included 227 individuals.

AmeriCorps

Getting Things Done in SW Oregon Since 2009







Serving Southern Oregon since 2009, UCAN's AmeriCorps program places national service volunteers at host sites to help meet the critical needs of our communities. Prospective partners can receive individualized support from our staff in developing AmeriCorps projects, as well as technical assistance with our application process. If a project is selected, UCAN helps recruit, hire, train, and supervise AmeriCorps members to serve in full-time placements at other non-profits, schools, and government agencies across the 5 counties in SW Oregon.

AmeriCorps Impact

4,238

YOUTH connected with EDUCATION programs.

ADULTS supported by programs such as JOB SKILLS training, NURTITION & HEALTH activities, and HOUSING SERVICES.

COMMUNITY VOLUNTEERS engaged in 3,850 service hours.

5,054

Lives in Impacted by UCAN AmeriCorps Members

Make a Difference Day

UCAN's AmeriCorps program participated in the 2nd annual Make a Difference Day – Douglas County on October 28, 2023. This county wide event was organized by the Make a Difference Day Planning Committee, which is a group of dedicated community members who have a strong passion for volunteerism and building a more resilient community. With over 17 projects across the county, 254 volunteers served over 680 hours, we sure did make a difference!

UCAN's AmeriCorps program undertook a project supporting Sleep in Heavenly Peace - Umpqua Valley. This nonprofit ensures "No kid sleeps on the floor" by building, assembling and delivering bunk beds to children in need. We organized a team of 55 volunteers to build 10 beds for children. This event was set up in an assembly line and each member was tasked at a different station with work ranging from measuring lumber, to sanding and drilling, to dunking the final product in a finishing stain. This unique service day project united the community as those who attended brought their smiles, skills and devotion to this beloved place they call home.





MLK Jr. Day of Service

In January 2024, UCAN partnered with Umpqua Watersheds and the City of Roseburg Parks and Recreation Department for the MLK Jr. Day of Service, hosting an Umpqua River Clean-Up with community members. This national day of service honors Dr. Martin Luther King Jr.'s legacy of service, and our AmeriCorps members are charged with inspiring community members to volunteer on this day each year.

Over 150 volunteers participated, representing a diverse range of ages and expertise. Our members split volunteers into four locations, removing trash and invasive species like Himalayan blackberry and English ivy. Members also secured over \$500 in donations for tools, custom stickers, and food, with sponsorships from Lowe's, Costco, Bagel Tree, Thrive Umpqua, Crystal Falls, and Paramount Printing.

Julie Lowe, the UCAN AmeriCorps Member serving at Umpqua Watersheds, reflected on the event in her January service reflection: "The day not only resulted in the cleanup of the watershed, but fostered a sense of community stewardship, environmental awareness, and long-term commitment to the health of the watershed from diverse stakeholders. The day was full of smiles from members of a resilient community united by the shared goal of caring for their natural resources."







JOIN US!

SCAN A QR CODE BELOW TO GET STARTED!



VOLUNTEER WITH US

Whether you have a few hours or want to commit to long-term involvement, we welcome volunteers across all of our programs. Contact us today to learn more about how you can join our mission!





STAY CONNECTED

Keep up with UCAN's latest updates, events, and success stories by following us on social media.





DONATE TODAY

Every contribution helps us support more people and sustain our programs. Your donation, big or small, can make an immediate impact on those we serve!





DONATE WITH YOUR IRA

Did you know people age 70½ or older can donate up to \$105,000 annually from their IRA directly to UCAN—tax-free? These qualified charitable distributions count toward your required minimum distribution and don't increase your taxable income, even if you don't itemize. A gift can support any part of UCAN's work. Contact your IRA provider to make a donation by December 31, 2025.



DONATE BY WILL

A gift by will is a lasting way to support housing, food security, and shelter in Southern Oregon. By including UCAN in your estate plans, your generosity will offer stability, dignity, and hope for future generations. Making a bequest is simple —just share this with your attorney:

United Community Action Network (UCAN) Federal Tax ID: 93-00587136 251 NE Garden Valley Blvd., Suite 205 Roseburg, OR 97470

For more information, please contact Jordan Jungwirth at (541) 492-3531 or jordan.jungwirth@ucancap.org



251 NE Garden Valley Blvd. Roseburg, OR 97470



ADMINISTRATIVE OFFICE 251 NE GARDEN VALLEY BLVD. SUITE 205 ROSEBURG, OR 97470

You can also visit us at our service centers located in Roseburg, Grants Pass, or Klamath Falls.

Call 1-800-301-UCAN (8226) for office locations.

Visit us at www.ucancap.org or facebook.com/UnitedCommunityActionNetwork

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the SDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, sex, disability, age, or reprisal or retaliation for prior civil rights activity in any program or activity conducted or funded by USDA. Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

(1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410 (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov This institution is an equal opportunity provider









